

- Make a single donation
- Make a regular donation
- Make a major donation
- Payroll giving
- Leave a legacy
- Donate in memory
- Donation enquiries
- Questions about making a donation
- Questions about other ways of giving
- Gift Aid and tax efficient giving
- How we fundraise
- Questions about emergency appeals
- Our costs
- #ShopDrop for Hurricane Matthew
- Why we ask for money
- How we will spend your donation
- Changing your details
- Text-to-donate promotions**
- Raffles
- Our fundraising

Donate > Donation enquiries > Text-to-donate promotions

Text-to-donate promotions

We offer text to donate as a way to make quick easy donations to the British Red Cross via your mobile phone.



© Info

Terms and conditions

UK Solidarity Fund

Text UNITY to 70607 to donate £10 to the British Red Cross.

You will be charged £10 plus your standard network text charge. The British Red Cross will receive 100% of your £10 donation. Please call 020 3282 7863 if you have any questions regarding your payment.

Over 16's only, you must have the bill payer's permission to send a text donation to the British Red Cross. Please note that you cannot donate using this service from a Channel Islands, Isle of Man mobile or outside of the UK.

By replying YES to the donation thank you message you receive, you will consent to future SMS contact about British Red Cross news and appeals. Should you no longer wish to hear from us, please call us free on 0800 2 800 491 or email supportercare@redcross.org.uk.

The British Red Cross and their sub-contractors, subsidiaries and/or agencies cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem with any telephone network or line, system, server, provider or otherwise which may result in any text being lost or not properly received.

We Love Manchester Emergency Fund

Text LOVE to 70507 to donate £5 to the We Love Manchester Emergency Fund, registered charity (1173260).

You will be charged £5 plus your standard network text charge. The British Red Cross will receive 100% of your £5 donation. Please call 020 3282 7863 if you have any questions regarding your payment.

Over 16's only, you must have the bill payer's permission to send a text donation to the British Red Cross. Please note that you cannot donate using this service from a Channel Islands, Isle of Man mobile or outside of the UK.

By replying YES to the donation thank you message you receive, you will consent to future SMS contact about British Red Cross news and appeals. Should you no longer wish to hear from us, please call us free on 0800 2 800 491 or email supportercare@redcross.org.uk.

The We Love Manchester Emergency Fund, the British Red Cross, the BBC and their sub-contractors, subsidiaries and/or agencies cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem with any telephone network or line, system, server, provider or otherwise which may result in any text being lost or not properly received.

You can send a text message between 00:00 on Saturday 3 June 2017 and 23.59 on 5 July 2017.

All other British Red Cross text-to-donate promotions

The donation will be added to your next phone bill, plus your standard network text charge. We will receive 100% of your £1.50/£3/£5/£10 donation. Please note that you cannot donate using this service from a Channel Islands, Isle of Man mobile or outside of the UK.

If the keyword or short code you text is invalid you may still be charged your standard network message charge. You will not be charged the donation as you will not be donating to the British Red Cross.

If you send a text in error to British Red Cross numbers (70600, 70141, 70507 or 70607) then it is likely that you will be charged if the keyword in your text is 'active'. You will know the keyword is active if you receive a text from the British Red Cross to confirm the donation. If this has happened, please contact your network directly to claim a refund. If your network will not refund the donation you can contact the British Red Cross. However, we will not be able to make the refund until the payment has cleared our account, which may take over 90 days.

For any specific appeals if we raise more money than can reasonably be spent on relief

Supporter Care Line

(during office hours Mon-Fri)

0300 456 11 55

Sign up for emails

Enter your email address below to receive the latest Red Cross news

GO



work for that appeal, we will use your donation to respond to humanitarian disasters elsewhere. Any donations we receive to short codes or keywords we are no longer promoting may also be used wherever the need is greatest.

All supporters must obtain permission from the bill payer before sending a text message. If you are under 16 years old, you must have your parent or guardian's permission to send a text donation to the British Red Cross.

You will only receive future marketing texts and / or telephone calls from us if you have consented. Please remember to read the T&Cs and to text STOP in the text you receive should you no longer wish to hear from us (you may be charged at your standard text rate). Or you can call us free on 0800 2 800 491 or email supportercare@redcross.org.uk.

You can only donate a maximum of £10 in one text donation and no more than £30 in any 24 hour period. These restrictions are imposed by the mobile network operators.

Regular giving by text

For supporters who are giving a regular gift through SMS, British Red Cross will send a monthly reminder text and supporters can choose to skip that month's payment, by texting SKIP to 70002 within 24 hours of receiving the reminder. Supporters can stop their monthly £3 or £5 donation at any time, by texting STOP to 70002 or by calling 0203 282 7862. Viewing online content may incur data charges with some mobile contracts. Texting SKIP or STOP will be charged at your network's standard rate.

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The British Red Cross Society, incorporated by Royal Charter 1908, is a charity registered in England and Wales (220949),
Scotland (SC037738) and Isle of Man (0752).

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